## Learn all about the NATIONAL AMBULANCE SERVICE



## WHO ARE WE?

The National Ambulance Service (NAS) provides emergency care for people who are sick or hurt all over Ireland. More than 2,500 people work with us to respond to almost 400,000 emergency calls every year.

I'm an Emergency Call Taker. I answer the phone when you call in an emergency. I'll ask you what your name is, what's happened and where you are.

> I'm a Dispatcher. I figure out which ambulances are closest and send them to people who need help.



I'm an Emergency Medical Technician (EMT). I work with the paramedics at the scene, transport patients between hospitals and go to less urgent calls.

> I'm a Paramedic. I arrive in the ambulance to take care of people when they are hurt

or sick and bring them to hospital.



If you or someone else is hurt or feeling sick, it's important to know where you can get help.

Help these children decide where to go for help.



Aoife has an earache and feels ill.

If you or someone else is hurt or feeling sick, it's important to know where you can get help.

Help these children decide where to go for help.



Aoife has an earache and feels ill.

An adult will bring you to see the doctor.

If you or someone else is hurt or feeling sick, it's important to know where you can get help.

Help these children decide where to go for help.



Shane fell and grazed his knee at school.

If you or someone else is hurt or feeling sick, it's important to know where you can get help.

Help these children decide where to go for help.

>>>



Shane fell and grazed his knee at school.

Get the first aid kit.

If you or someone else is hurt or feeling sick, it's important to know where you can get help.

Help these children decide where to go for help.



Jonah has a sore throat today.

If you or someone else is hurt or feeling sick, it's important to know where you can get help.

Help these children decide where to go for help.



Jonah has a sore throat today.

An adult will go to the pharmacy to get medicine.

If you or someone else is hurt or feeling sick, it's important to know where you can get help.

Help these children decide where to go for help.



Ellie fell off the slide and hurt her arm yesterday but it's still really sore.

If you or someone else is hurt or feeling sick, it's important to know where you can get help.

Help these children decide where to go for help.



Ellie fell off the slide and hurt her arm yesterday but it's still really sore.

Go with an adult to the injury unit or hospital.

# HOW DO YOU CALL AN AMBULANCE?

You can call an ambulance in an emergency, like if someone is very sick or hurt and you are very worried about them.

Ask yourself 3 questions: I. Are they awake? 2. Are they breathing normally? 3. Can they stand up? If the answer is 'no', call as soon as you can.

#### The number to call is:

The call taker will answer the phone quickly and help you.

# HOW DO YOU CALL AN AMBULANCE?

You can call an ambulance in an emergency, like if someone is very sick or hurt and you are very worried about them.

Ask yourself 3 questions: I. Are they awake? 2. Are they breathing normally? 3. Can they stand up? If the answer is 'no', call as soon as you can.

#### The number to call is:

The call taker will answer the phone quickly and help you.

# WHAT DO YOU NEED TO KNOW?

There are some things that can make it easier for the ambulance to find you in an emergency, like knowing where you live.



You should always call an ambulance in an emergency, but sometimes it's hard to know <u>what</u> counts as an emergency.

Oisín can't find his teddy for bedtime and he's very sad. He thinks he left Teddy at the shop earlier.

Should Oisín call 999?





You should always call an ambulance in an emergency, but sometimes it's hard to know <u>what</u> counts as an emergency.

Oisín can't find his teddy for bedtime and he's very sad. He thinks he left Teddy at the shop earlier.

Should Oisín call 999?



No, Oisín should tell his mom or dad and they can help.

You should always call an ambulance in an emergency, but sometimes it's hard to know <u>what</u> counts as an emergency.

Emma's Grandad has a sore chest. He can't breathe normally and he

feels dizzy.

Should Emma call 999?





You should always call an ambulance in an emergency, but sometimes it's hard to know <u>what</u> counts as an emergency.

Emma's Grandad has a sore chest. He can't breathe normally and he

feels dizzy.

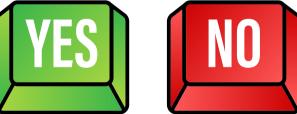
Should Emma call 999?



Yes, she should call 999. Emma's Grandad needs a check up to make sure his heart is healthy. Emma should call 999 and tell the person on the phone how her Grandad is feeling.

You should always call an ambulance in an emergency, but sometimes it's hard to know <u>what</u> counts as an emergency.

Liam's baby sister has eaten some tablets. Liam's parents are not at home. His sister seems ok but Liam is worried. Should Liam call 999?



You should always call an ambulance in an emergency, but sometimes it's hard to know <u>what</u> counts as an emergency.

Liam's baby sister has eaten some tablets. Liam's parents are not at home. His sister seems ok but Liam is worried.

Should Liam call 999?



Yes, he should call 999 even if his sister seems ok. The tablets could make Liam's sister sick. Liam should call 999 and tell the person on the phone what has happened.

You should always call an ambulance in an emergency, but sometimes it's hard to know <u>what</u> counts as an emergency.

Grace's friend Éabha has fallen over. She is awake and breathing normally but her knee is cut and it hurts. Should Grace call 999?





You should always call an ambulance in an emergency, but sometimes it's hard to know <u>what</u> counts as an emergency.

Grace's friend Éabha has fallen over. She is awake and breathing normally but her knee is cut and it hurts. Should Grace call 999?



No, Grace should find an adult to help her.

# HOW CAN YOU STAY SAFE?

We can't protect ourselves from every illness but we can do our best to stay safe by being aware of the hazards and dangers around us.



# HOW CAN YOU STAY SAFE?

We can't protect ourselves from every illness but we can do our best to stay safe by being aware of the hazards and dangers around us.



## TAKE TO THE SKIES!

Did you know we don't just have ambulances on the road, but in the sky too!?

R\_\_\_\_ B\_\_d\_\_

Our Air Ambulances are often used to get to emergencies in hard to reach places.

FUN FACT! a helicopter can fly straight up and down, sideways, or backward. It can also spin around or hover in the air.

T\_\_\_ R\_\_\_\_

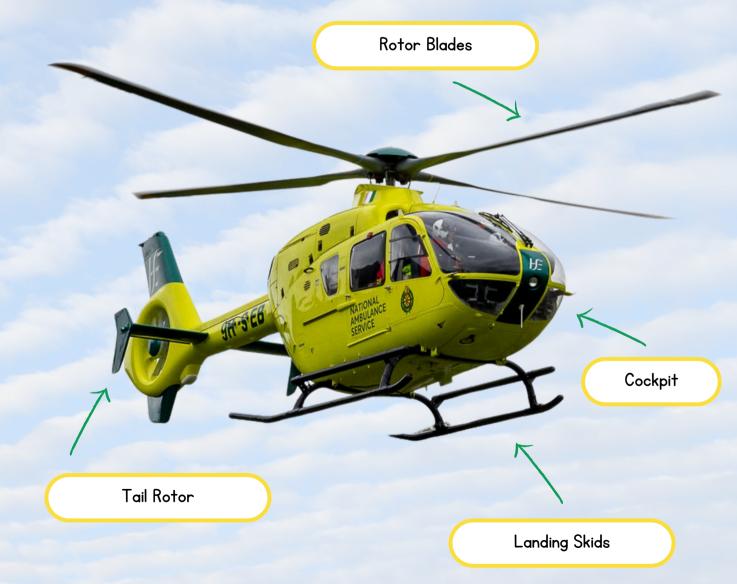
I'm a HEMS paramedic!

L..... S....

C \_ \_ \_ \_ \_ \_

## TAKE TO THE SKIES!

Did you know we don't just have ambulances on the road, but in the sky too!?



# WE'RE HERE WHEN YOU NEED US. ALWAYS CALL 999 IN AN EMERGENCY.

