

1	As an initial part of pre shift check, verify that you have 2 green or 1 green and 1 orange LED on the front bottom left of the unit. The left side confirms power if connected (Green), the right side shows battery status (Green = Fully charged, Orange = charging).	
2	If there are no LED lights displayed, there is possibly a connection issue with 2 possible locations to check.	
3	Remove the device from the mounting bracket and turn the device so you can see the rear panel. Ensure that the connection from the short back cable has not become detached from the round socket on the bottom left of the unit. If it has, align the white arrows and push gently into the socket until you feel/hear a positive "click"	
4	If the device cable and socket are in good contact, the second possible area is the connection underneath the wall mounted bracket. Ensure that both ends are aligned and again push them together until you feel/hear a positive "click"	
5	If, after ensuring both connections are secure, the vehicle is running or connected to the shore power supply and the device is correctly back on the wall mounted bracket and you still have no LEDs lights displaying, escalate through the normal channels	