

NAS Delivery Plan 2019

Implementation Plan

Current Reporting
Period:

Draft

Version - Draft

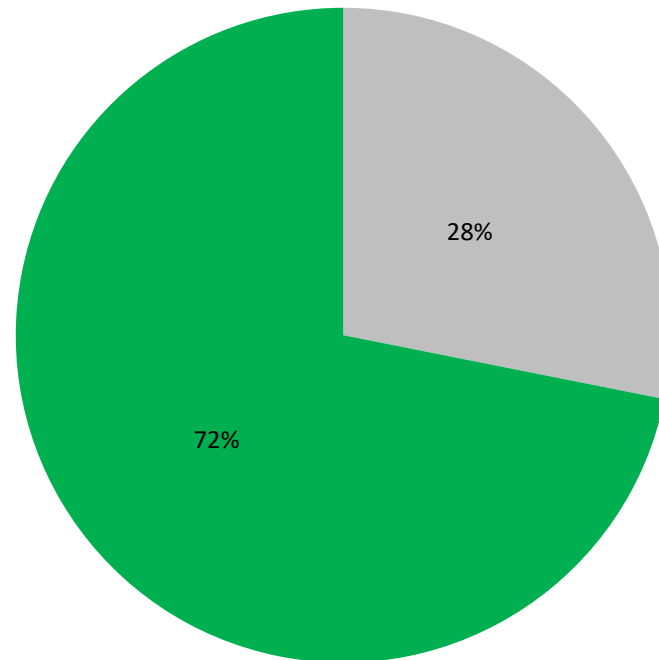
Updated 21.02.19



Implementation Plan - NAS Delivery Plan 2019

Compliance Chart

Implementation Plan Action Status					
Total	Action to Commence	Off Track Major Issue	Off Track Minor Issue	On Target	Completed
32	9	0	0	23	0



Implementation Plan - NAS Delivery Plan 2019

Priorities 2018	Priority Actions	Lead	Start	End	Current Status	Status Update
Reform and Transformation						
- Align NAS Improvement Programme to Sláintecare reforms	Align current NAS PHSI Portfolio to Sláintecare Goals and Strategic Action Priorities.		Q1 2019	Q1 2019	On Target	Stage Gate process underway
	With the assistance of the HSE Strategic Transformation Office, ensure NAS Portfolio Management Office has the necessary resources and expertise to deliver transformational change in accordance with prioritised projects		Q1 2019	Q2 2019	On Target	NAS to engage with HSE Strategic Transformation Office
	Provide assurance on Sláintecare implementation progress, highlight issues of concern and take corrective actions as required to ensure that overall outcomes are delivered and that value for money is achieved		Q1 2019	Monthly	On Target	Monthly Dashboard Reports submitted to the HSE Strategic Transformation Office
	Work in partnership with the HSE Strategic Transformation Office to ensure that implementation of reform is delivered as planned.		Q1 2019	Q4 2019	On Target	Implementation of the NAS Transitional Portfolio is monitored via the Monthly Dashboard Reports methodology
Quality and Safety						
- Improve partnering with patients and service users	Ensure NAS representation on the National Patients Forum		Q1 2019	Q4 2019	On Target	
	Ensure NAS engagement with the planned programme to facilitate learning from the National Patient Experience Survey, Your Service Your Say and complaints mechanisms, Your Voice Matters (Patient Narrative Project) and the Incident Management Framework 2018				to Commence	Awaiting introduction of planned programme
	Ensure NAS engagement with the planned programme to support compliance with legislation and policies relating to open disclosure, mandatory reporting, assisted decision-making, consent and healthcare records.				to Commence	Awaiting introduction of planned programme
- Enhance NAS culture of patient safety, quality improvement and learning	Implement the patient safety strategy (once published) as it pertains to the NAS				to Commence	Awaiting publication of Patient Safety Strategy
	Ensure NAS engagement in the establishment of a national repository for policies, procedures, protocols and guidelines				to Commence	Awaiting establishment of programme
	Ensure NAS engagement with the review of HSE approach to risk management and reporting				to Commence	Awaiting establishment of programme
- Build capacity and capability for quality improvement	Ensure that NAS develops a network of improvers to continuously improve the quality of services in a sustainable way based on the Framework for Improving Quality in our Health Service.		Q2 2019	Q4 2019	to Commence	
Population Health and Wellbeing						
- Improve staff health and wellbeing	Provide training to support Healthy Ireland implementation plan within the NAS		Ongoing		On Target	
- Out of Hospital Cardiac Arrest awareness and early intervention	Participate in the delivery of community-based educational programmes		Ongoing		On Target	
- Expansion of Community First Responder schemes	Engage with and assist community groups in the development of Community First Responder schemes		Ongoing		On Target	
- Promoting public health and wellbeing	Deliver key messages and advice on health promotion to patients and their families		Ongoing		On Target	
- Develop a culture where the values of care, compassion, trust and learning become a way of life for all who work in the NAS	Appoint 'champions' to develop and implement ways to put the behaviours into practice in workplaces throughout the NAS		Q2 2019	Q3 2019	to Commence	

Health Care Delivery

- Support the Sláintecare Implementation Strategy and the implementation of NAS Vision 2020	Develop and implement an alternative patient care pathway for mental health services patients	Q2 2019	Q3 2019	On Target	
	Target capacity deficits with the recruitment and training of an additional 96 Paramedics and 24 Intermediate Care Operatives and the training of an additional 20 Advanced Paramedics	Q1 2019	Q4 2019	On Target	
	Strengthen NAS Critical Care Retrieval Services governance arrangements	Q1 2019	Q2 2019	On Target	
	Expand Community First Responder schemes in line with NAS Baseline and Capacity Review	Ongoing		On Target	
- Progress the implementation of recommendations of A Trauma System for Ireland	Implement trauma and orthopaedic bypass protocols for Naas General Hospital	Q1 2019	Q2 2019	On Target	
	Implement trauma and orthopaedic bypass protocols for South Tipperary General Hospital			to Commence	Resource Dependent
- Deliver improved governance and patient safety	Introduce and report on two new clinical key performance indicators	Q1 2019	Monthly	On Target	
	Complete the move from paper-based patient data collection in clinical operations to an electronic patient care record (ePCR)	2017	Q2 2019	On Target	
	Appoint a Major Emergency Planning Officer to support the NAS emergency planning function	Q4 2018	Q2 2019	On Target	
	Continue to develop NAS monitoring and assurance mechanisms for quality and patient safety and risk and incident management	Ongoing		On Target	
	Implement the NAS fleet and equipment plan.	Q1 2019	Q4 2019	On Target	
	Continue to integrate further into the Healthcare Delivery System to ensure seamless care delivery, through appropriate membership of relevant Steering Groups and Commissioning Teams.	Ongoing		On Target	

Workforce

- Implementation of the People Strategy and Values in Action	Working with Health Business Services (HBS) to attract, recruit and retain the right people, ensuring their integration and development into a workplace that cares about their wellbeing, motivation and opportunities at work	Ongoing		On Target	
	Ensuring easy access to professional HR services in a way that meets the needs of those delivering services.	Ongoing		On Target	
	Connecting people services in a more integrated way to create the people and culture change platform for meaningful and healthy work environments.	Ongoing		to Commence	
- Implementation of Working Together for Health – A National Strategic Framework for Health and Social Care Workforce Planning					
- Implementation of workforce agreements	Continued commitment to Public Service Stability Agreement 2018-2020 including support for the work of the Public Service Pay Commission and implementation of recommendations where relevant.	Ongoing		On Target	