



## **CLINICAL DIRECTIVE 02/2016**

FROM: Medical Director

TO: NEOC call takers, call dispatchers, supervisors, managers.

SUBJECT: Protocols 17 and 30 BRAVO over-ride.

Protocols 17 and 30 may lead to Omega or Alpha response determinants for an injury classed by ProQa as 'Not Dangerous-Proximal Body Area' or a 'Not Dangerous-Distal Body Area'

In order to avoid an under response from occurring please use the following clarifier question if the injured body area falls into Proximal or Distal areas:

'Is there any obvious deformity to the .....?'

If 'Yes', the EMD should use the Bravo over-ride directive to give these calls a higher priority

## **RATIONALE:**

Fractures that are grossly deformed carry a risk of distal ischemia –critical lack of blood flow to the affected limb (i.e. time critical). Open fractures require prompt hospital treatment and usually require urgent operative treatment. In both cases, an Alpha/Omega determinant code may not be appropriate. These calls should be given a Bravo determinant. In the Proximal & Distal groups on ProQa there are area's identified with an \* beside them that instructs the EMD to over-ride to the appropriate non referral code if an open fracture/gross deformity is present. However there are also body areas covered in these groups which can also present to responding crews as having such deformities or open fractures that some callers may not inform EMD's about leading to an under response to the call

**EFFECTIVE FROM:** July 17th 2016 **EFFECTIVE TO:** Indefinitely

## QUESTIONS OR COMMENTS ON THIS DIRECTIVE:

Control Manager